

SELF-PAY PATIENT PACKAGE DETAILS.

It's never been easier to access the high quality of care and treatment available at a BMI hospital. If your patients choose to pay for their own treatment our "Self Pay" packages provide an easy route to affordable priced surgery. Patients can also apply for their own personal payment card, the BMI Card. Patients have the right to self refer but a GP referral letter will need to be obtained following the initial consultation with the consultant.

BMI Self Pay Terms & Conditions:-

Inclusions

During your hospital stay:-

- Hospital accommodation and meals
- Nursing care
- Theatre fees, drugs and dressings
- High Dependency Unit and/or Intensive Care Unit, if required
- Consultants' fees
- Prosthesis
- Imaging, physiotherapy, pathology and histology
- Walking aids, if clinically required

NB No extra charges will be made by the hospital if you stay longer than anticipated if this is due to a clinical reason related to the stated procedure.

After your discharge:-

- Take-home drugs for up to 5 days after discharge and antibiotics for the prescribed period
- One postoperative consultation if required by your consultant (unless otherwise indicated in the written quotation)
- Removal of stitches, dressings or plaster at the hospital if required

Self pay packages do not include:-

- Diagnostic tests or services received prior to your preoperative assessment or admission, whichever is first
- Consultant fee for the initial outpatient consultation
- Convalescence and treatment provided after your consultant has advised that you are fit for discharge
- Personal costs such as telephone, alcoholic drinks, and visitors' meals
- Ambulance fees
- Any cost not specified as included

Admission

1. The hospital reserves the right to refuse the admission of a patient for any reason.
2. The hospital reserves the right to determine the date of admission of the patient and, if necessary, change the date of admission. Prior notice will be given, whenever possible, should your admission date need to be changed.
3. Costs incurred that are not included in the package price will be charged at the hospital's standard rates.

Discharge

4. The decision as to whether you are fit for discharge rests with your consultant. Should you wish to stay in hospital after you have been declared fit for discharge the hospital's standard charges will apply and you will be invoiced separately.
5. If you discharge yourself against the advice of your consultant no further services will be provided as part of the package.
6. No refund will be given if you leave the hospital earlier than expected.

Complications

7. The package covers the cost of any related conditions or complications that become apparent within 30 days of discharge from the hospital following the procedure, provided:
 - a. Such conditions or complications are treated at the hospital; and

- b. That you have followed the advice of your consultant and other medical professionals involved in your treatment. The decision as to whether a condition or complication is related to the procedure rests with your consultant.
8. Any related medical condition that arises during your stay will be managed until you are fit for discharge from an acute care hospital, at no extra cost.
 9. The quotation is subject to change depending on the results of your pre-operative assessment. The hospital reserves the right to withdraw the quoted price at any time prior to surgery.
 10. In the event that your operation is cancelled due to unforeseen circumstances any funds will be held until your procedure is re-scheduled

Outpatient services

11. Outpatient services included in the package must be received at the hospital where you had your operation.
12. Diagnostic tests or services received prior to your preoperative assessment or admission, whichever is first are not included in the package price.

Written quotation

13. Your consultant and their secretarial staff do not have authority from the hospital to quote for hospital charges. Any price mentioned by them is subject to written confirmation by the hospital.
14. This package is only available when you have obtained and accepted a written quotation from the hospital or BMI National Enquiry Centre prior to admission.
15. The quoted price for the package is valid for a period of thirty days from the date of issue.
16. The quotation is subject to change depending on the results of your pre-operative assessment. The hospital reserves the right to withdraw the quoted price at any time prior to surgery.

Consultants' fees

17. All consultants are self-employed and provide their services direct to the patient.
18. The consultants' fees for the procedure and the follow up are included in the quoted price and the hospital acts as their agent in the collection of them. On rare occasions the consultants and the hospital may invoice you separately but the total will not be more than that shown on the quotation.
19. The initial consultation fee with the consultant is a separate fee which will be invoiced to you directly by the consultant.

Payment

20. Payment may be made using most credit and debit cards, or the BMI Card (please note that credit card details are required at registration for any costs or expenses incurred during your stay). Cash or cheques are accepted by prior arrangement.
21. Payment must be made and cleared in full prior to admission. The hospital reserves the right to refuse admission to a patient who has not paid in full.

General provisions

22. The services are provided by BMI Healthcare Limited (company no: 2164270) whose registered office is at 4 Thameside Centre, Kew Bridge Road, Brentford, Middlesex TW8 0HF.
23. These terms and conditions may be changed at any time without notice but those applying at the time of your booking will continue to apply while you have your treatment. Please go to www.bmihealthcare.co.uk for the current terms and conditions.
24. These terms and conditions are governed by English Law and the courts of England have exclusive jurisdiction.

