TREATMENT FOR
INTERNATIONAL PATIENTS

International Services

BMI Healthcare
The UK’s largest private hospital group
BMI Healthcare is the UK’s largest private hospital group with 59 hospitals and treatment centres, providing 3,000 hospital beds and nearly 200 operating theatres nationwide.
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In London, we boast 12 hospitals and treatment centres including specialist units for cardiac, oncology, neurosciences, orthopaedics and spinal surgery.

BMI Healthcare is the UK’s largest private hospital group with 59 hospitals and treatment centres, providing 3,000 hospital beds and nearly 200 operating theatres nationwide.

With over 6,000 specialist surgeons and physicians, we treat over one million patients every year and perform more complex surgery than any other private provider in the country.

In London, we boast 12 hospitals and treatment centres including specialist units for cardiac, oncology, neurosciences, orthopaedics and spinal surgery. The majority of our consultants in London and major regional hubs come from the UK’s leading NHS teaching hospitals, bringing with them world-class expertise.

Our core focus is on the efficient and effective delivery of high-quality care, to ensure enhanced clinical outcomes and that we maintain our position at the forefront of private healthcare in the United Kingdom.

98.2% of our patients rated our overall quality of care as very good or excellent*

*Based on a sample of 92,588 patients completing a questionnaire during the period Jan 2015 to Dec 2015. Questionnaires analysed by Quality Health Ltd, an independent survey provider.

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*Based on a sample of 92,588 patients completing a questionnaire during the period January 2015 to December 2015. Questionnaires analysed by Quality Health Ltd, an independent survey provider.
UNRIVALLED COVERAGE
ACROSS LONDON AND THE UK

LONDON
1. BMI Bishops Wood Hospital
2. BMI The Clementine Churchill Hospital
3. BMI The London Independent Hospital
4. BMI The Blackheath Hospital

GLASGOW
5. BMI Ross Hall Hospital

MANCHESTER
6. BMI The Alexandra Hospital

BIRMINGHAM
7. BMI The Priory Hospital

HAMPSHIRE
8. BMI The Hampshire Clinic
International Patient Centre
Contact Details
+44 (0)20 7780 2525
+44 (0)20 8872 3936
DEDICATED INTERNATIONAL PATIENT CENTRE

BMI Healthcare’s hospitals attract referrals for patients from around the world on either a self-pay, insured or government/corporate funded basis. Our many patients from outside of the UK are supported by a dedicated team of highly trained, multi-lingual international patient liaison staff, based in our flagship hospitals.

From initial contact right through to discharge, our experienced team manages the entire patient journey and provides complimentary interpreter support across a number of languages, including Arabic, Greek, Russian, Mandarin and Cantonese.

The International Patient Centre is the first port of call for all overseas self-pay, government and corporate referrals, where we assist with the referral process for any location across the UK, provide cost estimates for treatment, organise opinions on medical reports, liaise with consultants and deliver a variety of concierge services.

Our internationally insured patients are supported during the referral process by a dedicated team at our National Enquiry Centre, who are able to book appointments at all of our hospitals.

“BMI Healthcare provides global access to its hospitals in the United Kingdom, all via our International Patient Centre.”
Our wealth of experience in treating international patients means that we understand the importance of some extra comforts for those who are away from home.
A CUSTOMISED EXPERIENCE
FOR INTERNATIONAL PATIENTS

Our wealth of experience in treating international patients means that we understand the importance of some extra comforts for those who are away from home, in particular adapting to patients’ cultural needs.

Our most popular hospitals for international patients have made significant enhancements to offer a more tailored service that meets cultural needs and delivers a premium experience for this discerning market.

Our range of services for international patients includes:

- End-to-end case management for embassy clients, self-payers and insured patients
- Complimentary interpreter services via our dedicated team of multi-lingual international patient liaison staff (available at our flagship hospitals)
- Private transfer services for all international patients and relatives (complimentary for embassy patients)
- Clinical teams who are experienced in caring for patients with differing cultural needs
- Complimentary companion accommodation (in-room rollaway beds provided)
- Arabic and other international satellite television channels
- Complimentary in-room WiFi
- International newspapers
- Multi-faith prayer rooms
- Tailored international menus with a wide variety of freshly prepared, gourmet dishes including an on-demand service via in-room dining
- Religious and dietary requirements catered for, including Halal and vegetarian
- On-site restaurants and coffee bars for patients and their visitors
We understand that navigating the UK healthcare system can be challenging. That is why we have established a dedicated helpline for international insured patients.
INTERNATIONAL INSURERS AND THEIR PATIENTS

At BMI Healthcare, we understand that navigating the UK healthcare system can be challenging. That is why we have established a dedicated helpline for international insured patients.

International Insured Patients Helpline +44 (0)800 096 2986

We can assist members/insurers with the following services:

- Appointment with a GP/family doctor or allied health professional
- Appointment with an appropriate specialist consultant
- Arranging hospital admission
- The ‘Letter of Guarantee’ process
- Liaising with consultants regarding billing and any other issues
- Providing bespoke case management for complex, high acuity admissions via a dedicated case manager
- Interpreter services (where available)

We work with all major international insurers and continually develop new relationships in the market to ensure global access to our hospitals for patients, wherever they are in the world.

Our insured patients benefit from access to the largest network of private hospitals in the UK, ensuring a streamlined pathway, continuity of care, cost control and a smoother case management process.

Insured Patient Pathway

1. **Patient or insurer:** Call our International Insured Patients Helpline
   Tel: +44 (0)800 096 2986

2. **BMI Healthcare:** An appointment will be made with an appropriate clinician, often immediately via our central booking system

3. **Patient:** Attend the outpatient appointment with authorisation and policy details

4. **Insurer:** Letter of Guarantee sent to the relevant hospital for inpatient treatment
EMBASSY/GOVERNMENT SPONSORED PATIENTS
BMI Healthcare treats patients from all foreign embassies and government ministries, in particular those in the Middle East and North Africa.

The BMI Embassy Appointment Line is a dedicated, centralised appointment service based in London and provides a direct outpatient booking service with any of our 6,000 consultants, or directly into our Critical Care Facilities for those requiring immediate ‘critical care’ attention.

BMI Embassy Appointment Helpline: +44 (0)20 7780 2525 or +44 (0)20 8872 3936

Using the BMI Embassy Appointment Helpline ensures that all consultant appointments, transportation and translation services are co-ordinated for patients.

Medical information
In some cases we will require an up-to-date medical report, with details of a patient’s present condition, recent medical history, provisional diagnosis and the treatment or investigations expected to be required.

The medical report must:
- Clearly identify the patient
- Be less than one month old
- Be written in English

Embassy Patient Pathway

1. Embassy: Contact BMI Embassy Appointment Helpline
   Tel: +44 (0)20 7780 2525 / +44 (0)20 8872 3936 Fax +44 (0)20 7265 8634
   Email: international@bmihealthcare.co.uk

2. Embassy: Send an up-to-date medical report

3. BMI Healthcare: Review medical report and obtain consultant input (free of charge) if required

4. BMI Healthcare: Confirmation of appointment within 48 hours

5. Embassy: Provide Letter of Guarantee to patient on arrival in the UK

6. Patient: Bring Letter of Guarantee to first appointment

7. BMI Healthcare: Contact the patient 24 hours prior to the appointment and organise transport

8. BMI Healthcare: Ongoing clinical updates throughout the patient journey

Package prices
BMI Healthcare is able to provide a range of hospital-only package prices for routine procedures. These packages include all the normal investigations and procedures for a particular operation, for a fixed length of stay.

Prostheses are usually excluded from the package as these can vary in price depending on the individual needs of the patient and consultant recommendation.
SELF-PAY

Patients seeking internationally renowned clinical expertise in the United Kingdom and fast access to pioneering treatment, are able to self-refer and fund their own care.

BMI Healthcare offers significant added value to such patients, including complimentary interpreters and concierge services. As the largest private hospital group in the UK, economies of scale mean we are able to offer highly competitive pricing, including packages, across a range of specialties and with consultants of patients’ choice.

From cosmetic procedures and routine surgery, to complex treatment for the critically ill, overseas patients can access our specialists and hospitals simply by contacting our International Patient Centre.

Self-Pay Patient Pathway

1. **Patient**: Contact BMI’s International Patient Centre
   - Tel: +44 (0)20 7780 2525 / +44 (0)20 8872 3936 Fax +44 (0)20 7265 8634
   - Email: international@bmihealthcare.co.uk

2. **Patient**: Send any available clinical information, eg medical report, doctor’s letter or test results

3. **BMI Healthcare**: Review referral details and obtain consultant input (free of charge) if required

4. **BMI Healthcare**: Quote sent to patient

5. **BMI Healthcare/patient**: Deposit for estimated cost of treatment taken by phone or made online

6. **BMI Healthcare**: Confirmation of appointment sent to patient

7. **Patient**: Attend first appointment and further arrangements made for onward diagnostics/treatment

8. **BMI Healthcare**: In the event of overpayment, the remaining balance from the deposit will be refunded to the patient following discharge

9. **Patient/BMI Healthcare**: In the event of treatment exceeding the initial deposit, payment will be taken for the shortfall upon discharge
As an experienced provider of acute direct admission services, our team is able to mobilise multiple specialist consultants and hospital critical care teams at short notice and respond to the demands associated with this type of referral.
DIRECT ADMISSIONS INTO OUR HOSPITALS

BMI Healthcare’s flagship hospitals in London and Manchester regularly receive urgent referrals for critically ill patients at the highest levels of complexity, including international emergency medical evacuations and transfers from hospitals around the world.

As an experienced provider of acute direct admission services, our team is able to mobilise multiple specialist consultants and hospital critical care teams at short notice and respond to the demands associated with this type of referral.

Our International Patient Centre provides bespoke case management for such referrals, whether government sponsored, insured or self-pay. We work closely with all major air ambulance providers and ground services to ensure a streamlined journey into our Critical Care Units.

Our level 3 Critical Care Facilities are equipped with isolation pods to safely accommodate patients with potential infection risk and our units are run by a 24/7 team of specialist intensive care consultants.

We are able to accept direct admissions for patients across a number of areas, including:
- Trauma (e.g. road traffic accidents, injuries from conflict and workplace accidents)
- Neurologically compromised patients
- Cardiac
- Complex medical (including renal failure)
- Weaning from mechanical ventilation

Funders have the added reassurance of some of the most competitively priced tariffs at this level of care in the UK.
**SPINAL SERVICES**

Many of our hospitals treat spinal patients for conditions right across the spectrum, from minor routine surgery to complex spinal deformity surgery. Our spinal units are led by internationally renowned consultants and offer access to specialist expertise throughout the pathway, including Spinal Nurses, Spinal Radiologists, Physiotherapists and Occupational Therapists.

Our international spine centre at BMI The Clementine Churchill Hospital (London) treats a high volume of patients from around the world, at all levels of complexity. Our consultants are invited to share their expertise in units overseas and to speak at major international conferences.

We offer treatment on the following common conditions of the spine:

- Degenerative disc disease
- Scoliosis
- Deformity and minimal access treatment of degenerative disorders
- Sciatica
- Herniated disc
- Spinal disc prolapse
- Kyphosis
- Spondylolisthesis
- Neuropathic pain
- Sports injuries

As the UK's largest private hospital group, BMI Healthcare offers access to specialist facilities with significant experience in treating spinal conditions. Surgeries offered across our sites include:

- Adolescent scoliosis fusions
- Interspinous spacers
- Adult degenerative scoliosis fusions
- Microdiscectomy
- Balloon kyphoplasty
- Nerve root blocks
- Caudal epidural injections
- Revision fusions
- Cervical corpectomy
- Spinal decompression
- Cervical fusions
- Spinal fusions
- Facet joint injections

**O-arm® technology**

Our dedicated spinal centre at BMI The Clementine Churchill Hospital is equipped with the O-arm® Surgical Imaging System – one of the first to be used in the UK.

The O-arm® is a multidimensional surgical imaging platform that is optimised for use in spinal, orthopaedic and trauma related surgeries. It provides real-time, intra-operative imaging of a patient’s anatomy with high-quality images and a large field-of-view in both two and three dimensions.

**Benefits of using the O-arm® technology:**

- Simple and fast access to real-time, multi-plane 2D and 3D images
- Improved visualisation for surgeons during complex and minimally invasive procedures
- Potential to eliminate revision surgeries
- Quicker recovery time and reduced patient hospital stay
- Improved safety for the surgeon and staff due to reduced radiation

As part of our spinal service at BMI Healthcare, our multi-disciplinary teams meet regularly to discuss individual cases and optimise patient outcomes, working together to provide quality and continuity to patient care.
Our spinal surgeons are supported by an experienced team of physiotherapists and occupational therapists to ensure the best possible outcomes.
The complexity of orthopaedic surgeries offered range from simple bunions to complex reconstructions. The consultants practising within our hospitals are highly skilled and include some who are internationally recognised.
ORTHOPAEDIC SERVICES

All of our hospitals work with extensive groups of orthopaedic experts who offer rapid diagnosis, effective treatment and management of both common and complex orthopaedic conditions.

Led by consultant surgeons and physicians, our multi-disciplinary orthopaedic teams use a combination of medication, exercise, surgery, rehabilitation and alternative therapies to ensure optimal treatment.

Our range of experts include:

- Orthopaedic Surgeons
- Sports Physicians
- Physiotherapists
- Injury specialists
- Cardiologists
- Interventional Radiologists
- Podiatrists
- Podiatric Surgeons

One of our specialist orthopaedic hospitals, BMI The Clementine Churchill Hospital in London, is home to a number of leading specialists from the nearby NHS Royal National Orthopaedic Hospital, a UK centre of excellence. A large number of patients from around the world are treated at BMI The Clementine Churchill Hospital, with referrals based on the quality of our tertiary services and consultant expertise.

Some of the orthopaedic procedures offered across our hospitals include:

**Upper limb**

- Arthroscopic subacromial decompression
- Carpal tunnel syndrome treatment
- Elbow arthroscopy
- Hand surgery for Dupuytren’s disease
- Hand and wrist ligament reconstruction
- Rotator cuff surgery
- Elbow replacement surgery*

**Lower limb**

- ACL (anterior cruciate ligament) reconstruction surgery
- Ankle surgery
- Bunion surgery
- Computer assisted navigation high tibial osteotomy
- Computer assisted navigation total knee replacement
- Hip debridement surgery
- Hip injection treatment
- Hip resurfacing
- Hip replacement surgery*
- Knee arthroscopy
- Knee injuries
- Knee replacement surgery
- Lower limb reconstruction
- Malunion or Nonunion fracture surgery
- Osteotomy surgery
- Partial and full knee replacement surgery*

Across our facilities, teams of experts have access to high-quality equipment to support accurate diagnosis, treatment and recovery.

**Treatments available include:**

- Anti-gravity treadmill for quicker post-surgery rehabilitation
- Extracorporeal Shock Wave Therapy (ESWT)
- Lizarov frame application
- Laminar flow theatres for specialist orthopaedic procedures
- Whole body cryotherapy
- Sports injury clinics
- Onsite diagnostics including MRI, CT, X-Ray, ultrasound, DEXA (bone density)
- Rapid recovery programme for hip and knee replacement

*Including revision
ONCOLOGY CARE

BMI Healthcare offers rapid access to advanced oncology treatment and all patients are cared for by experienced Consultant Oncologists and our multidisciplinary support teams.

At our specialist Cancer Care Centres, the delivery of systemic anti-cancer treatment and support therapies are provided by a team of skilled and experienced staff, offering the latest treatments and diagnostics in calm and welcoming environments. Our flagship oncology centre in London, BMI Bishops Wood Hospital, recently underwent a major refurbishment programme and offers dedicated chemotherapy suites.

BMI Cancer Care Centres treat patients for a wide range of cancers including:
- Brain
- Breast
- Colorectal
- Gastrointestinal
- Gynaecological and ovarian
- Haematological malignancies
- Lung
- Prostate
- Skin
- Testicular and urological

Treatments available include:
- Chemotherapy
- Hormonal therapies
- Radiotherapy
- Supportive cancer therapies
- Intraoperative radiation therapy (IORT)
- Brachytherapy
- Sentinel lymph node detection
- Gamma Knife® treatment

Our experienced nursing teams take pride in offering exceptional levels of patient care 24 hours a day, seven days a week. They work closely with the consultant oncologists to provide a holistic approach to patient care.

The multidisciplinary team includes:
- Oncology Chemotherapy Nurses
- Clinical Oncology Pharmacists
- Dietician and Speech Therapists
- Macmillan Clinical Nurse Specialists
- Medical Nurses
- Oncology Nursing Services Managers
- Palliative Care Consultants and Nurses
- Physiotherapists
- Plastic and Reconstructive Consultants

Our pathology departments are equipped to provide rapid results for blood tests ahead of treatment, providing key guidance for further care. Results are often same day and the team supports our transfusion services and other specialist inputs.

Equipment and facilities
In addition to diagnostic scanning technology (MRI and CT), some patients with breast cancer are suitable to be treated with single dose intraoperative radiotherapy (SD-IORT). SD-IORT provides breast surgeons and clinical oncologists with the ability to perform radiotherapy at the time of surgery, which eliminates the need for separate external beam radiotherapy, for up to five weeks post-surgery.

Gamma Knife® treatment is also available; a high-quality, non-invasive radiosurgical service that treats brain tumours and disorders. The treatment procedure is simple, painless and straightforward.

Whilst patients undergo each stage of any cancer treatment, they have the additional benefit of an on-site complementary therapist who can provide massage and other treatments to enhance the patient’s comfort whilst completing their treatment.
The multi-disciplinary oncology team works closely with the consultant oncologists to provide a holistic approach to patient care.
Our dedicated cardiac teams adopt a multi-disciplinary approach across the full range of sub-specialities.
CARDIAC CARE

With a number of specialist cardiac centres located across the country, our hospitals are home to some of the UK’s most esteemed consultant cardiologists and cardio-thoracic surgeons. Our specialist centres for cardiology and cardiothoracic surgery, BMI The London Independent Hospital (London), BMI The Alexandra Hospital (Manchester), BMI The Priory Hospital (Birmingham) and BMI Ross Hall Hospital (Glasgow), attract referrals from around the world. Their international reputations are based on the expertise of the consultants and cardiac nursing teams, together with our ability to cover every aspect of the cardiac patient pathway, whether routine or complex.

We offer the following cardiac treatment and services:

- Rapid access clinics – same-day appointments with one of our Consultant Cardiologists and fast access to onsite diagnostics
- Comprehensive, specialist cardiac screening and diagnostics, including CT coronary angiography, cardiac MRI, echocardiogram and nuclear imaging
- Long-term monitoring, including loop recorders & ZIO patches (to diagnose arrhythmias)
- General and specialist interventional cardiology
- Electrophysiology
- Hole in the heart closures
- Vascular procedures

We have invested significantly in the enhancement of our cardiac facilities, including our dedicated Cardiac Catheterisation Suite at BMI The London Independent Hospital. This unit’s lead was recently awarded an MBE by HM The Queen for services for cardiology in the United Kingdom.

Conditions managed at our Cardiac Centres include:

- Angina and heart attacks
- Heart rhythm problems
- Coronary artery disease, including total occlusions
- Valve disease
- Heart failure
- Heart disease risk factor management such as cholesterol
- Hypertension
- Structural defects
- Hypertrophic cardiomyopathy

Our dedicated cardiac teams adopt a multi-disciplinary approach across the full range of sub-specialities to deliver the best possible outcomes. Many of our consultants also practice in the UK’s major tertiary cardiac centres such as Barts Heart Centre located at St Bartholomew’s (NHS) Hospital in London, the largest of its kind in Europe.

Cardiology and cardiothoracic surgeries offered at BMI Healthcare:

- Coronary angiogram
- Angioplasty with drug-eluting stents
- Angioplasty with bioabsorbable stents
- Cryoablation
- Alcohol septal ablation
- Catheter ablation
- Transoesophageal echocardiogram (TOE)
- Patent foramen ovale (PFO) closures
- Atrial septal defect (ASD) closures
- TAVI
- Heart bypass surgery (CABG)
- Aortic valve replacement surgery
- Mitral valve replacement surgery
RENAL TREATMENT AND TRANSPLANTATION

Our dedicated Renal Transplant Facility at BMI The London Independent Hospital offers a surgical service for patients with kidney failure. Here, our specialist clinical teams offer expertise in all aspects of kidney disease from diagnosis of chronic kidney failure and vascular access creation for dialysis, through to renal transplantation.

All services are led and delivered by leading consultants in this highly specialised field; one of our lead renal transplant surgeons has been appointed as the National Clinical Lead for Organ Retrieval in England.

Our fully integrated, multi-disciplinary team includes:

- Consultant Nephrologists
- Consultant Transplant and Vascular Access Surgeons
- Critical Care Consultants
- Interventional Radiologists
- Dialysis Nurses

“...All services are led and delivered by leading consultants in this highly specialised field."

Many of our other hospitals offer a full in-house renal assessment service and diagnosis within one week of first visit, with rapid access to specialist scans and blood tests.

Our renal clinics can assess and manage all kidney conditions from:

- Acute kidney injury
- Epidemiology of kidney disease
- Hemodiafiltration
- Haematuria
- Renal stones
- Renal artery stenosis
- Renal anaemia

Treatments managed by our renal treatment centres:

- Nephrostomy
- Placement of dialysis catheters
- Polycystic kidney disease
- Renal biopsies
- Renal angiography
- Renal artery stenosis with balloon angioplasties and stenting

Our dialysis service is run by a team of highly skilled dialysis nurses, operating the unit seven days a week to deliver the following services:

- Intermittent hemodialysis
- Intermittent hemodiafiltration
- Continuous hemofiltration
- Continuous hemodiafiltration
- Therapeutic plasma exchange

Vascular access and renal surgeries offered at BMI Healthcare:

- Vascular access for haemodialysis
- Creation of native arteriovenous fistula and graft
- Placement of HeRO® Graft
- Laparoscopic donor nephrectomy
- HLA and ABO incompatible renal transplantation
- Nephrectomy (Open and Laparoscopic)
CRITICAL CARE FACILITIES AND COMPLEX MEDICAL ADMISSIONS

A number of our principal high acuity hospitals in London, Hampshire, Birmingham, Nottingham, Manchester and Glasgow, offer the support and back-up of full Critical Care Facilities.

Such advanced capabilities have enabled us to treat cases over many years at the highest level of complexity, including major spinal, trauma, cardiac, neuro, colorectal, vascular and transplant surgery, as well as complex medical admissions.

Our Critical Care Facilities are fitted with isolation pods and side rooms for patients with infection risk which are particularly useful for medical evacuations/direct admission into these facilities from overseas.

Our 24 hour Critical Care Facilities provide dedicated and specialised care for:

- Critically ill and post-trauma patients
- Patients requiring advanced care following major and complex surgical procedures
- Patients with a variety of medical conditions who require complex multi-organ support
- High risk patients undergoing minor/intermediate procedures e.g. patients with complex medical histories
- Acutely ill inpatients or patients admitted through our urgent direct admissions service
- Patients requiring weaning from mechanical ventilation

Major complex procedures supported by our Critical Care Units include:

- Cardiac surgery
- Thoracic surgery
- Spinal surgery
- Cranial neurosurgery
- Orthopaedic and sarcoma surgery
- General surgery – bowel and upper gastrointestinal
- Bariatric surgery
- Haematological interventions
- Oral and maxillofacial surgery
- ENT surgery – tumour, thyroid, neck
- Major reconstructive surgery
- Complex gynaecological procedures
- Renal/urological procedures
- Transplant surgery

Our Critical Care Facilities are staffed by specialist nursing teams who offer one-to-one patient care and are supported by multi-disciplinary teams including:

- Consultants in intensive care medicine
- Specialty consultants
- Specialist critical care registrars
- Radiologists
- Pathologists
- Microbiologists
- Physiotherapists
- Dieticians
- Pharmacists
Every hospital has a resident medical officer, available 24 hours a day, qualified to registrar level and with advanced life support skills.
NEUROSCIENCES

We offer comprehensive neurosciences services at many of our hospitals and cover the full spectrum of conditions, including high complexity cases.

Our Consultant Neurologists and Neurosurgeons work closely with other doctors and therapists in providing a wide range of rehabilitation and convalescence care following intervention. In London, our neurological and neurosurgical services (spinal and cranial) are delivered by leading experts at the high acuity London Independent Hospital, while our neurological rehabilitation team cares for patients in our dedicated unit at BMI The Clementine Churchill Hospital.

Thanks to our range of neurosciences consultants across the breadth of sub-specialties, we are able to adopt a multi-disciplinary team approach encompassing all facets of brain and spinal cord disease.

Our teams include the following experts:

- Neurosurgeons
- Neurologists
- Interventional Neuroradiologists
- Neuropathologists
- Neuro Intensive Care Consultants

Neurology

Our neurology outpatient clinics offer specialist clinical advice. The consultant neurologist will take a comprehensive medical/neurological history and perform a detailed neurological examination. Other investigations which may be required include blood tests, CT or MRI scans and neurophysiological studies such as EMG/NCS (tests on the nerves and muscles) and EEG (electroencephalography). All investigations will be coordinated in-house, offering a streamlined patient pathway.

Neurosurgery

Patients who have a neurological injury or illness may need to be admitted for assessment and treatment by our team of experts.

Treatments we offer include:

- MR and CT angiography
- Brain tumour surgery
- Spinal cord tumour surgery
- Arterio-venous malformation surgery
- Cerebral aneurysm surgery
- Cerebral coiling clipping

Services we offer include:

- Repatriation from a foreign country after suffering neurological condition
- Neuro rehabilitation after all neurosurgical and neurological disease
- Rehabilitation after traumatic brain injury
- Optimisation of medical therapy

Neurological Rehabilitation

This can often improve function, reduce symptoms, and improve the well-being of patients. Our neurological rehabilitation facilities at BMI Healthcare have dedicated teams delivering both outpatient and inpatient rehabilitation care for patients. The multi-disciplinary teams work closely with patients and families to develop a bespoke care plan, accommodating needs from postoperative support to optimisation of medical therapy.
BMI THE CLEMENTINE CHURCHILL HOSPITAL
Located in Harrow, West London, BMI The Clementine Churchill is one of BMI Healthcare’s largest hospitals and a flagship for the group.

Facilities include:
- 121 en-suite private bedrooms
- 23 consulting rooms
- Five theatres (four laminar flow)
- Ambulatory care unit with two procedure rooms
- Endoscopy suite with two procedure rooms
- Level 2 and 3 Critical Care Facilities
- Urgent Care Centre treating minor accidents and emergencies
- Hydrotherapy pool to support orthopaedic care
- Well-developed physiotherapy department which incorporates osteoporosis classes, female physiotherapists and home visits
- Dedicated diagnostic facility including MRI scanner, 64-slice CT scanner, DEXA scanner, digital mammography and a gamma camera

A key focus for BMI The Clementine Churchill Hospital is the provision of neurological rehabilitation services and spinal services, both surgical and medical. The hospital is one of the three UK providers to have an O-arm® offering real time multi-plane 2D and 3D images, improving vision for surgeons during complex procedures. This allows for a minimally invasive approach, reduced radiation, quicker recovery times and shorter hospital stays. Complex procedures are supported by the six bedded level 3 Critical Care Facility, offering one-to-one patient care with multi-disciplinary specialist input.

BMI THE LONDON INDEPENDENT HOSPITAL
BMI The London Independent Hospital is a comprehensive, acute private hospital located close to the City of London and Canary Wharf. For over 30 years, the hospital has remained at the forefront of private healthcare at the highest degree of complexity, as well as delivering a vast array of routine treatments for patients who seek internationally renowned expertise. Specialties include cardiology, cardiac surgery, neurosurgery, orthopaedic surgery, sports and exercise medicine, general surgery, complex reconstructive surgery, weight loss surgery, gastroenterology, urology and gynaecology.

Facilities include:
- 34 en-suite private bedrooms
- 21 consulting rooms
- Three theatres (two laminar flow)
- A dedicated Cardiac Catheterisation Suite
- Endoscopy suite (JAG compliant) with dedicated consulting room, procedure room and nine bay recovery area
- Nine bedded level 3 Critical Care Facility
- Specialist heart unit led by some of the UK’s leading cardiologists
- Advanced imaging unit including 128-slice CT, MRI and nuclear medicine
- Physiotherapy department, including a gym
- On-site pathology unit
BMI BISHOPS WOOD HOSPITAL
This acute care hospital is a specialist centre for oncology treatment located within the grounds of Mount Vernon Hospital, one of the UK’s leading cancer centres. BMI Bishops Wood Hospital is MQEM (Macmillan Quality Environment Mark) accredited for the wide range and quality of service it provides to cancer patients. Main specialties at the hospital include; orthopaedics, general surgery, gynaecology, ENT, ophthalmology, urology, plastic, reconstructive and cosmetic surgery.

Facilities include:
- 42 en-suite private bedrooms
- Five bedded daycase unit
- Eight consulting suites
- Two laminar flow theatres
- One minor procedures/endoscopy room
- Diagnostic services including MRI scanning

A key focus for BMI Bishops Wood Hospital is the provision of oncology care, with extensive services available to support the treatment of a range of cancers. Paediatrics is another area of focus. Children aged three years and above can be treated as inpatients, and children of all ages can be seen in the hospital’s Outpatients Department.

BMI THE BLACKHEATH HOSPITAL
BMI The Blackheath Hospital located in picturesque Blackheath Village near Greenwich offers comprehensive treatment across a wide range of specialties, including spinal, orthopaedics, general surgery and ENT.

Facilities include:
- 63 en-suite private bedrooms
- Two bedded Critical Care Facility
- Three theatres (two laminar flow)
- Endoscopy suite with six daycase bays
- 22 consulting rooms
- Imaging department including MRI
- Oncology suite
- Urgent Care Centre treating minor accidents and emergencies

BMI The Blackheath Hospital’s Critical Care Facilities have 24/7 cover and are led by a group of intensive care consultants from NHS King’s College Hospital in London.

The hospital continues to develop its critical care service so as to increase the complexity of patients that can be managed at the hospital and enable direct admissions for patients with complex medical needs.
FLAGSHIP BMI HEALTHCARE HOSPITALS

BMI THE ALEXANDRA HOSPITAL
BMI The Alexandra Hospital in Manchester is the largest in the group and covers a wide range of services, including treatment for high acuity patients.

Facilities include:
- 172 en-suite private bedrooms
- 12 critical care beds
- Seven laminar flow theatres, endoscopy suite and minor procedure room
- 33 consulting rooms including two paediatric consulting rooms
- 10 private physiotherapy rooms plus a gym and hydrotherapy pool
- Cardiac Catheterisation Laboratory and rehabilitation service
- Urgent Care Centre treating minor accidents and emergencies
- Children’s ward
- Diagnostic services including MRI, CT, fluoroscopy and nuclear medicine
- On-site pathology unit

The 12 bedded Critical Care Unit means that the hospital can manage a full range of complex patients, including those requiring multi organ support. The on-site support services enable our consultants to undertake a vast array of procedures from routine investigations to major surgery. BMI The Alexandra Hospital offers a wide range of high acuity surgery, working with international experts in cardiothoracic surgery, neurosurgery, orthopaedics and a range of complementary specialities.

BMI THE HAMPSHIRE CLINIC
BMI The Hampshire Clinic in Basingstoke, Hampshire is also a tertiary centre for complex colorectal surgery and is one of only two private centres in the UK to carry out pseudomyxoma surgery. Our consultants that carry out this surgery regularly receive international referrals and lead one of the largest centres in the world for this treatment.

Facilities include:
- 59 en-suite private bedrooms
- Four theatres (two laminar flow)
- Three bedded level 3 Critical Care Facility
- 20 consulting rooms
- Outpatient theatre
- Physiotherapy and hydrotherapy pool
- Diagnostic services, including MRI and CT scanning
- Full field digital mammography
- Health screening service

BMI The Hampshire Clinic offers a Rapid Recovery Hip Replacement Programme, an innovative and thorough recovery programme developed to reduce the time patients have to stay in hospital from 10 days to just three or four days. The experienced team of physiotherapists at The Hampshire Clinic also specialise in Women’s Health, acupuncture, pilates, hand therapy and hydrotherapy.
BMI THE PRIORY HOSPITAL
BMI The Priory Hospital in Birmingham attracts some of the country’s most eminent surgeons and highly regarded specialist clinics.

Facilities include:
- 118 en-suite private bedrooms
- Five theatres (three laminar flow)
- Six bedded level 3 Critical Care Facility
- Cardiac Catheterisation Laboratory
- Fertility centre
- Oncology centre offering systemic anti-cancer therapies
- Paediatrics surgery and clinics (for three years and upwards)
- Imaging and radiology services (including MRI)

These facilities combined with the on-site support services enable our consultants to undertake a wide range of procedures from routine investigations to complex surgery. Having a Critical Care Unit enables complex surgery to be undertaken at the Hospital. The six bedded Critical Care Facility is staffed by a highly competent team including round the clock consultant and resident intensive care cover.

The Priory Oncology Centre comprises of a day case/outpatient centre, a dedicated inpatient suite, a Rapid Access Breast Clinic and works with many leading haemato-oncologists.

BMI ROSS HALL HOSPITAL
BMI Ross Hall Hospital is Scotland’s largest independent acute care hospital providing a sophisticated and comprehensive medical service, located to the south west of Glasgow.

Facilities include:
- 101 en-suite private bedrooms
- Four theatres (three laminar flow)
- Five bedded level 3 Critical Care Facility
- One minor procedures theatre
- Digital Cardiac Catheterisation Laboratory
- Endoscopy suite with procedures room and a five bay recovery area
- Oncology suite with 11 private en-suite rooms
- 20 consulting rooms

BMI Ross Hall Hospital also offer a range of specialist outpatient clinics including: The Digestive Health Clinic, Glasgow Headache Centre, Glasgow Vein Clinic, Health Assessments, Skin Cancer Clinic.

Additionally the hospital has a diagnostic and imaging centre offering: x-ray, ultrasound, MRI and a 320 slice CT scanner – one of the first offered in Scotland.
“BMI The London Independent Hospital offers excellent service to patients with simple but important aspects like overnight stays before operations and complimentary car transfers to the hospital. They do this but still manage to keep their costs highly competitive & maintain excellence of clinical care.”

Professor Charles Knight, Consultant Cardiologist
THE UK’S LEADING CONSULTANTS

BMI Healthcare is able to draw on the expertise of experienced consultants who choose to place their private practices in our hospitals. This specialist expertise is supported by caring and professional clinical teams, including nurses and house doctors, who provide high levels of individual care within a friendly and comfortable environment.

Introducing BMI Healthcare’s world-class doctors

Throughout the BMI Healthcare group, our hospitals attract consultants with extensive NHS experience from a wide range of specialties. Each hospital’s Medical Advisory Committee grants a consultant practising privileges only after careful evaluation of their credentials, and each consultant is subject to an annual renewal process.

We consider our relationship with our consultants to be paramount and we are proud that many of the UK’s leading specialists choose to work/practice with us.

When considering where to establish their private practices, many consultants choose to work in our hospitals because of the excellent theatre facilities, well managed wards and our continuous efforts to ensure efficiency for both clinicians and patients. In return for consultants choosing to work with us, we aim to offer them outstanding support so that patients receive the best possible care.

To further support our consultants and enable them to carry out the most advanced procedures we operate a continual programme of capital investment, with a primary focus of driving innovation throughout each of our hospitals and treatment centres.

Recent projects have seen the development of our dedicated cardiac facilities, newly renovated oncology centres and the introduction of specialist theatre imaging equipment, such as the O-Arm®.

“\textit{I choose BMI The Clementine Churchill Hospital based on the exceptional levels of care that spinal patients receive – they have a full multi-disciplinary team to support my patients at all levels of complexity. The hospital has also invested heavily in the latest technology, including the O-Arm® imaging system in theatre, which helps to ensure the best possible outcomes for my patients.}”

Mr Sean Molloy, Consultant Spinal Surgeon

“\textit{Managing international patients is about providing world-class treatment in the best clinical environment. Most patients are now aware that specialised treatment requires the optimal team approach. At BMI The Clementine Churchill Hospital, we have a leading upper gastrointestinal and bariatric team, with every component of the service expertly provided. For our Bariatric (metabolic-weight loss surgery) patients, we have one of the country’s leading multidisciplinary teams.}”

Mr Shaw Somers, Consultant Upper Gastrointestinal and Bariatric Surgeon
The United Kingdom remains one of the world’s medical epicentres and our coverage across the island remains unrivalled.
## SPECIALTIES WITHIN BMI HEALTHCARE
### BY UK REGION

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