

OUR 2017 SCORES

PATIENT SATISFACTION SCORES



98.3%* of patients said they were likely, or extremely likely to recommend us to their friends and family

98.1%* of patients said the quality of their care was very good, or excellent



Overall Nursing Care **95.8%****



Diagnostic Imaging **92.7%****



Physiotherapist **94.2%****



Pharmacy **86.6%****



Accommodation **91.9%****



Catering **90.4%****

*During the period of January to December 2017, BMI The Alexandra Hospital received 5,292 completed Friends and Family postcards.

**During the period of January to December 2017, BMI The Alexandra Hospital received 1,699 completed long form patient questionnaires.

Questionnaires analysed by Quality Health, who are an independent survey provider.