

OUR 2017 SCORES

PATIENT SATISFACTION SCORES



98.8%* of patients said they were likely, or extremely likely to recommend us to their friends and family

98.9%* of patients said the quality of their care was very good, or excellent



Overall Nursing Care **98.2%****



Diagnostic Imaging **96.4%****



Physiotherapist **94.3%****



Pharmacy **96.3%****



Accommodation **96.1%****



Catering **92.6%****

*During the period of January to December 2017, BMI The Beardwood Hospital received 3,643 completed Friends and Family postcards.

**During the period of January to December 2017, BMI The Beardwood Hospital received 878 completed long form patient questionnaires.

Questionnaires analysed by Quality Health, who are an independent survey provider.