

OUR 2017 SCORES

PATIENT SATISFACTION SCORES



100.0%* of patients said they were likely, or extremely likely to recommend us to their friends and family

100.0%* of patients said the quality of their care was very good, or excellent



Overall Nursing Care **100.0%****



Diagnostic Imaging **100.0%****



Physiotherapist **100.0%****



Pharmacy **100.0%****



Accommodation **100.0%****



Catering **100.0%****

*During the period of January to December 2017, BMI Carrick Glen Hospital received 3 completed Friends and Family postcards.

**During the period of January to December 2017, BMI Carrick Glen Hospital received 20 completed long form patient questionnaires.

Questionnaires analysed by Quality Health, who are an independent survey provider.