

OUR 2017 SCORES

PATIENT SATISFACTION SCORES



98.5%* of patients said they were likely, or extremely likely to recommend us to their friends and family

98.6%* of patients said the quality of their care was very good, or excellent



Overall Nursing Care **93.6%****



Diagnostic Imaging **93.3%****



Physiotherapist **90.6%****



Pharmacy **90.3%****



Accommodation **90.2%****



Catering **82.8%****

*During the period of January to December 2017, BMI The Chiltern Hospital received 2,359 completed Friends and Family postcards.

**During the period of January to December 2017, BMI The Chiltern Hospital received 721 completed long form patient questionnaires.

Questionnaires analysed by Quality Health, who are an independent survey provider.