

OUR 2017 SCORES

PATIENT SATISFACTION SCORES



99.6%* of patients said they were likely, or extremely likely to recommend us to their friends and family

100.0%* of patients said the quality of their care was very good, or excellent



Overall Nursing Care **97.5%****



Diagnostic Imaging **97.5%****



Physiotherapist **77.8%****



Pharmacy **70.0%****



Accommodation **83.1%****



Catering **73.1%****

*During the period of January to December 2017, BMI Coombe Wing received 229 completed Friends and Family postcards.

**During the period of January to December 2017, BMI Coombe Wing received 88 completed long form patient questionnaires. Questionnaires analysed by Quality Health, who are an independent survey provider.