

OUR 2017 SCORES

PATIENT SATISFACTION SCORES



97.1%* of patients said they were likely, or extremely likely to recommend us to their friends and family

97.3%* of patients said the quality of their care was very good, or excellent



Overall Nursing Care **94.2%****



Diagnostic Imaging **94.1%****



Physiotherapist **91.5%****



Pharmacy **91.6%****



Accommodation **91.5%****



Catering **88.5%****

*During the period of January to December 2017, BMI Goring Hall Hospital received 2,074 completed Friends and Family postcards.

**During the period of January to December 2017, BMI Goring Hall Hospital received 798 completed long form patient questionnaires.

Questionnaires analysed by Quality Health, who are an independent survey provider.