

OUR 2017 SCORES

PATIENT SATISFACTION SCORES



99.2%* of patients said they were likely, or extremely likely to recommend us to their friends and family

98.6%* of patients said the quality of their care was very good, or excellent



Overall Nursing Care **94.4%****



Diagnostic Imaging **96.3%****



Physiotherapist **95.2%****



Pharmacy **90.9%****



Accommodation **91.7%****



Catering **82.5%****

*During the period of January to December 2017, BMI The Hampshire Clinic received 2,249 completed Friends and Family postcards.

**During the period of January to December 2017, BMI The Hampshire Clinic received 680 completed long form patient questionnaires.

Questionnaires analysed by Quality Health, who are an independent survey provider.