

OUR 2017 SCORES

PATIENT SATISFACTION SCORES



99.2%* of patients said they were likely, or extremely likely to recommend us to their friends and family

99.5%* of patients said the quality of their care was very good, or excellent



Overall Nursing Care **98.0%****



Diagnostic Imaging **96.5%****



Physiotherapist **95.0%****



Pharmacy **96.5%****



Accommodation **91.4%****



Catering **93.5%****

*During the period of January to December 2017, BMI The Huddersfield Hospital received 389 completed Friends and Family postcards.

**During the period of January to December 2017, BMI The Huddersfield Hospital received 261 completed long form patient questionnaires.

Questionnaires analysed by Quality Health, who are an independent survey provider.