

OUR 2017 SCORES

PATIENT SATISFACTION SCORES



97.9%* of patients said they were likely, or extremely likely to recommend us to their friends and family

97.8%* of patients said the quality of their care was very good, or excellent



Overall Nursing Care **96.0%****



Diagnostic Imaging **97.6%****



Physiotherapist **96.6%****



Pharmacy **93.5%****



Accommodation **96.7%****



Catering **91.5%****

*During the period of January to December 2017, BMI The Meriden Hospital received 1,056 completed Friends and Family postcards.

**During the period of January to December 2017, BMI The Meriden Hospital received 823 completed long form patient questionnaires.

Questionnaires analysed by Quality Health, who are an independent survey provider.