

OUR 2017 SCORES

PATIENT SATISFACTION SCORES



97.3%* of patients said they were likely, or extremely likely to recommend us to their friends and family

95.2%* of patients said the quality of their care was very good, or excellent



Overall Nursing Care **85.6%****



Diagnostic Imaging **90.3%****



Physiotherapist **86.9%****



Pharmacy **78.7%****



Accommodation **88.5%****



Catering **88.9%****

*During the period of January to December 2017, BMI The Priory Hospital received 1,915 completed Friends and Family postcards.

**During the period of January to December 2017, BMI The Priory Hospital received 1,001 completed long form patient questionnaires.

Questionnaires analysed by Quality Health, who are an independent survey provider.