

OUR 2017 SCORES

PATIENT SATISFACTION SCORES



98.3%* of patients said they were likely, or extremely likely to recommend us to their friends and family

98.2%* of patients said the quality of their care was very good, or excellent



Overall Nursing Care **95.5%****



Diagnostic Imaging **93.9%****



Physiotherapist **89.8%****



Pharmacy **88.4%****



Accommodation **91.3%****



Catering **88.9%****

*During the period of January to December 2017, BMI The Ridgeway Hospital received 1,730 completed Friends and Family postcards.

**During the period of January to December 2017, BMI The Ridgeway Hospital received 688 completed long form patient questionnaires.

Questionnaires analysed by Quality Health, who are an independent survey provider.