

OUR 2017 SCORES

PATIENT SATISFACTION SCORES



99.1%* of patients said they were likely, or extremely likely to recommend us to their friends and family

98.9%* of patients said the quality of their care was very good, or excellent



Overall Nursing Care **97.0%****



Diagnostic Imaging **95.1%****



Physiotherapist **93.7%****



Pharmacy **93.8%****



Accommodation **94.0%****



Catering **85.5%****

*During the period of January to December 2017, BMI Sarum Road Hospital received 797 completed Friends and Family postcards.

**During the period of January to December 2017, BMI Sarum Road Hospital received 387 completed long form patient questionnaires.

Questionnaires analysed by Quality Health, who are an independent survey provider.