

OUR 2017 SCORES

PATIENT SATISFACTION SCORES



97.7%* of patients said they were likely, or extremely likely to recommend us to their friends and family

98.0%* of patients said the quality of their care was very good, or excellent



Overall Nursing Care **95.3%****



Diagnostic Imaging **92.4%****



Physiotherapist **93.6%****



Pharmacy **94.4%****



Accommodation **90.1%****



Catering **84.7%****

*During the period of January to December 2017, BMI The Sloane Hospital received 560 completed Friends and Family postcards.

**During the period of January to December 2017, BMI The Sloane Hospital received 471 completed long form patient questionnaires.

Questionnaires analysed by Quality Health, who are an independent survey provider.