

OUR 2017 SCORES

PATIENT SATISFACTION SCORES



98.9%* of patients said they were likely, or extremely likely to recommend us to their friends and family

98.5%* of patients said the quality of their care was very good, or excellent



Overall Nursing Care **98.3%****



Diagnostic Imaging **95.8%****



Physiotherapist **98.2%****



Pharmacy **97.1%****



Accommodation **96.7%****



Catering **92.6%****

*During the period of January to December 2017, BMI St Edmunds Hospital received 1,225 completed Friends and Family postcards.

**During the period of January to December 2017, BMI St Edmunds Hospital received 612 completed long form patient questionnaires.

Questionnaires analysed by Quality Health, who are an independent survey provider.