

OUR 2017 SCORES

PATIENT SATISFACTION SCORES



98.1%* of patients said they were likely, or extremely likely to recommend us to their friends and family

97.8%* of patients said the quality of their care was very good, or excellent



Overall Nursing Care **93.0%****



Diagnostic Imaging **97.4%****



Physiotherapist **95.6%****



Pharmacy **91.6%****



Accommodation **86.2%****



Catering **91.6%****

*During the period of January to December 2017, BMI The Park Hospital received 1,822 completed Friends and Family postcards.

**During the period of January to December 2017, BMI The Park Hospital received 1,287 completed long form patient questionnaires. Questionnaires analysed by Quality Health, who are an independent survey provider.