

OUR 2017 SCORES

PATIENT SATISFACTION SCORES



99.2%* of patients said they were likely, or extremely likely to recommend us to their friends and family

98.2%* of patients said the quality of their care was very good, or excellent



Overall Nursing Care **95.0%****



Diagnostic Imaging **96.0%****



Physiotherapist **94.3%****



Pharmacy **93.8%****



Accommodation **92.5%****



Catering **90.1%****

*During the period of January to December 2017, BMI Three Shires Hospital received 2,184 completed Friends and Family postcards.

**During the period of January to December 2017, BMI Three Shires Hospital received 903 completed long form patient questionnaires.

Questionnaires analysed by Quality Health, who are an independent survey provider.