

OUR 2017 SCORES

PATIENT SATISFACTION SCORES



99.6%* of patients said they were likely, or extremely likely to recommend us to their friends and family

99.2%* of patients said the quality of their care was very good, or excellent



Overall Nursing Care **93.2%****



Diagnostic Imaging **97.3%****



Physiotherapist **95.3%****



Pharmacy **94.1%****



Accommodation **92.4%****



Catering **86.3%****

*During the period of January to December 2017, BMI The Winterbourne Hospital received 1,281 completed Friends and Family postcards.

**During the period of January to December 2017, BMI The Winterbourne Hospital received 520 completed long form patient questionnaires.

Questionnaires analysed by Quality Health, who are an independent survey provider.