

OUR 2017 SCORES

PATIENT SATISFACTION SCORES



99.0%* of patients said they were likely, or extremely likely to recommend us to their friends and family

99.3%* of patients said the quality of their care was very good, or excellent



Overall Nursing Care **97.9%****



Diagnostic Imaging **97.5%****



Physiotherapist **97.3%****



Pharmacy **96.4%****



Accommodation **96.7%****



Catering **92.7%****

*During the period of January to December 2017, BMI Woodlands Hospital received 1,512 completed Friends and Family postcards.

**During the period of January to December 2017, BMI Woodlands Hospital received 447 completed long form patient questionnaires. Questionnaires analysed by Quality Health, who are an independent survey provider.